Youni User Guide

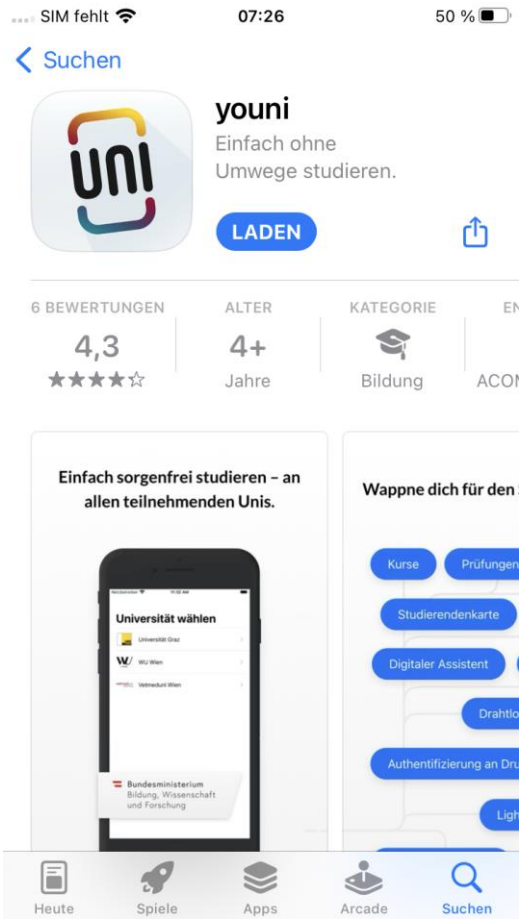
Youni is the mobile app for students at Austria's universities.

• Easy registration for courses and exams
• Quick answers to your university questions through our intelligent chatbot
• Don't miss your deadlines, get a better overview of all important university appointments
• Track your time spent on courses with the Workload Tool to manage your time optimally and stress-free in the future.

Studying becomes easier: Simply download Youni now!

Installation Iphone/iOS

How to install Youni from the Apple App Store

<table>
<tr>
<td> 
</td>
<td>

- Open the App Store on your iPhone or iPad.
- Tap the search bar at the top of the screen.
- Type "Youni" and tap Search.
- Tap the app icon for Youni.
- Tap the "Load" button.
- When prompted, enter your Apple ID.
- Wait for the app to download and install.
- Once the app is installed, you can open it on your home screen

</td>
</tr>
<tr>
<td></td>
<td>

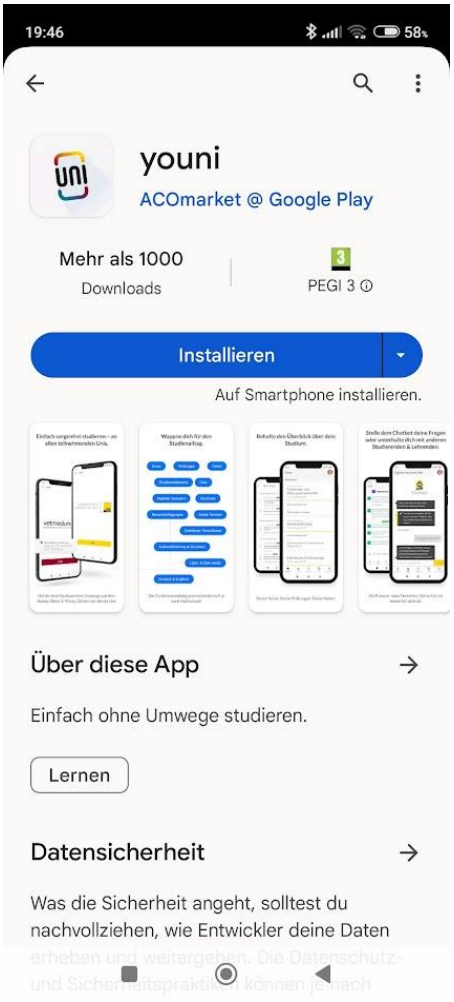
- The QR code takes you directly to the installation page in the App Store.

Laden im App Store

</td>
</tr>
</table>

Installation Android

Here's how to install Youni from the Google Play Store.

<table>
<tr>
<td> 
</td>
<td>

- Open the Google Play Store on your Android device.
- Tap the search bar at the top of the screen.
- Type "Youni" and tap the magnifying glass.
- Tap the app icon for Youni.
- Tap the "Install" button.
- Wait for the app to download and install.
- Once the app is installed, you can open it on your home screen.

</td>
</tr>
<tr>
<td></td>
<td>

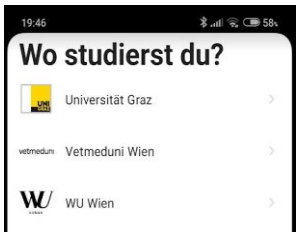
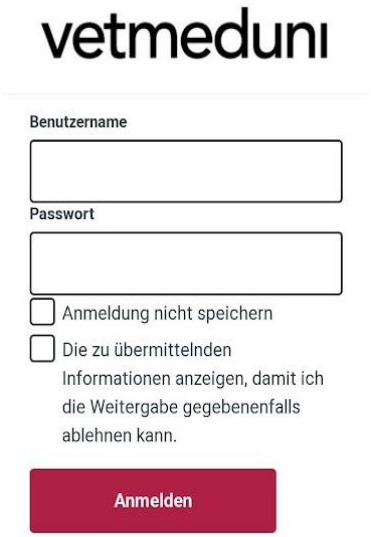
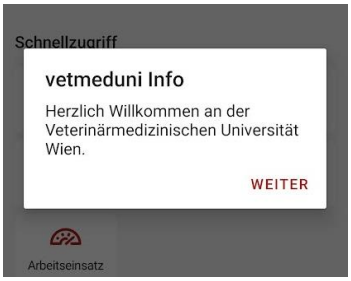
- You can use the QR code to reach the installation page in the App Store without detour

JETZT BEI Google Play

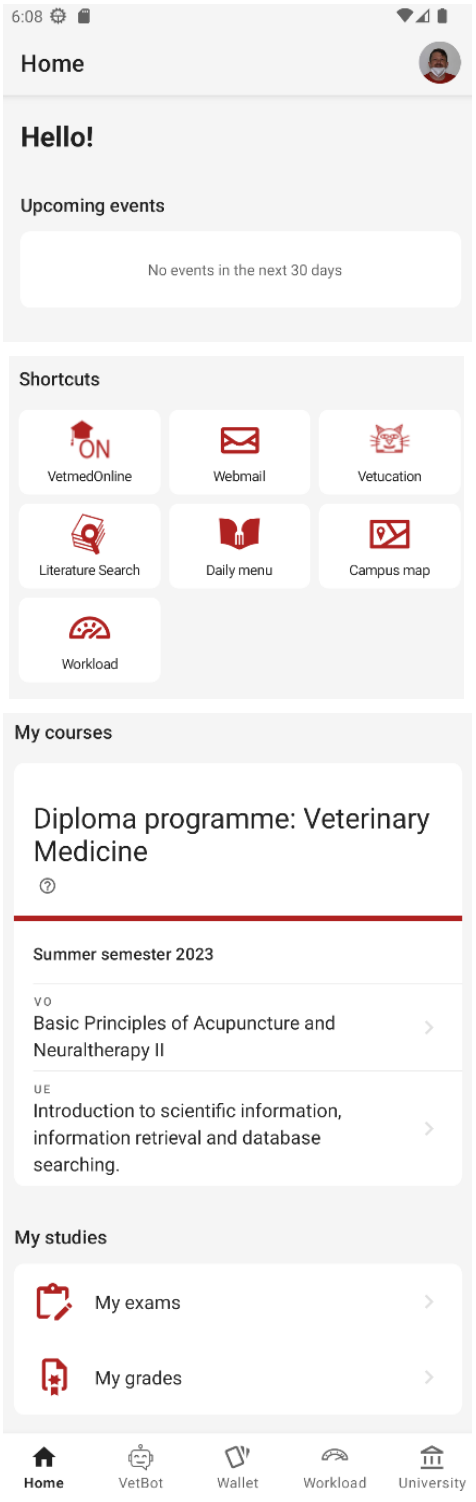
</td>
</tr>
</table>

Start Youni and connect it to Vetmeduni

Easy start: Set it up once, then get started!

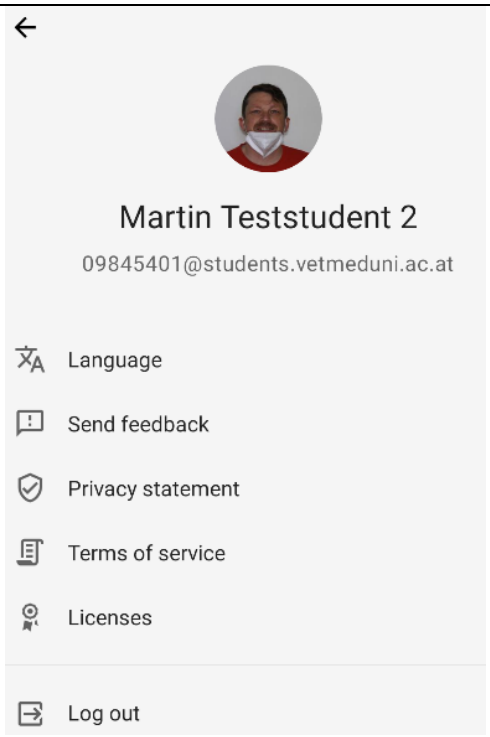
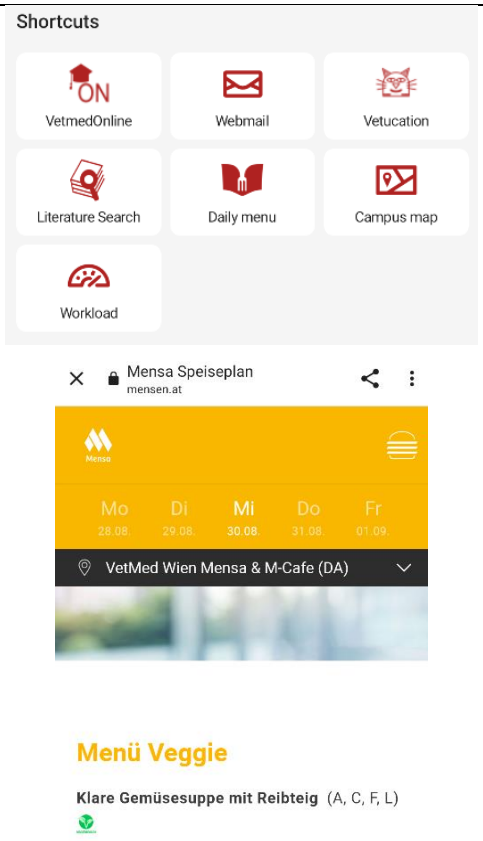
	• Open the Youni app on your home screen and select Vetmeduni Vienna.
	• You will see the logo of the university. Tap on the red bar that says "Login".
	• On the following page, you will be asked to enter your username and password. • Please use your usual university access data • Tap Sign In.
	• After successful registration, you will be "welcomed" with a notification (vetmeduni Info). • Tap Next.

Features of the Youni App



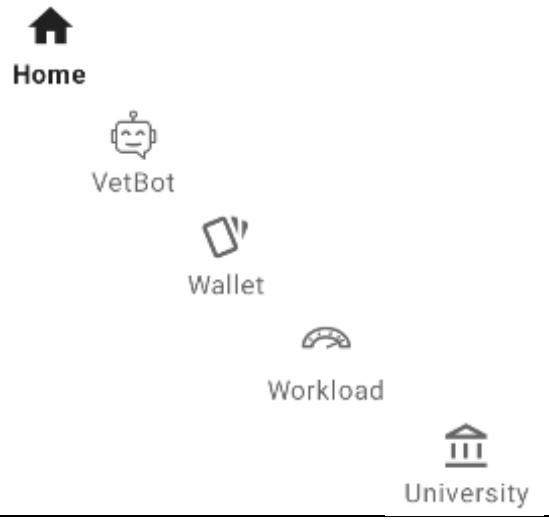
- In the header bar you will see your student ID picture. Tap on it to adjust **the language** of the app, for example.
- The calendar shows your next events.
- The S**hortcuts** pane contains links to important external sources of information.
- Under "My Courses" you will find lectures and exercises that you are attending this semester. Tap on an exercise to get more information about the course.
- Under "My studies" you can register for exams and view grades for courses.
- You can use the tab bar below to access more features of the app.

Language, Feedback, Legal

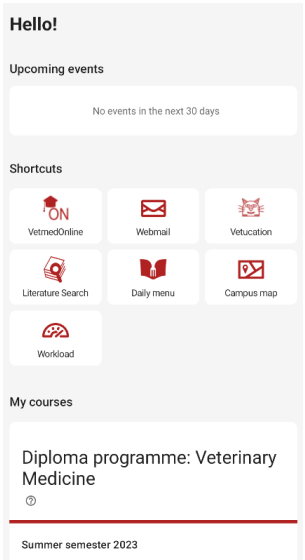
	• The app uses your phone's language, but you can also switch it to English or German. • With "Send feedback" you can send us a message. • “Privacy Statement**t”**, “Terms of service”, and “Licenses” contain legal information • You can use "Log out" to end your session in the app. • Tap the left arrow to return to the home screen.
	• Tapping on the icons in the "Shortcuts" section will open a separate window with the content of the linked web app. In some cases, you'll need to log in to the web app. You can exit the web app by clicking on the "X" at the top left of the screen and return to Youni.

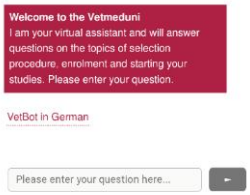
Tabbar

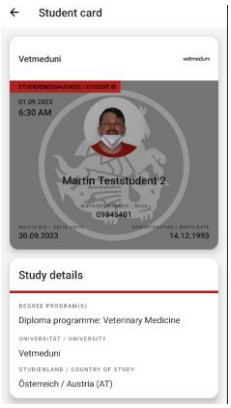
The tabbar allows direct access to the different areas of the app.

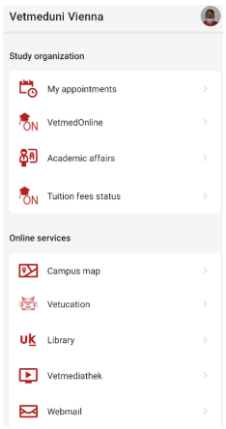


- Tap the Home icon to go to the app's landing screen.
- VetBot is our digital assistant that answers all your questions about studying.
- In the Wallet you will find your study card and the check-in for exams.
- Workload connects you to the web app, which allows you to track your workload for courses.
- And via the University icon you can reach further links that show you support them in their studies.



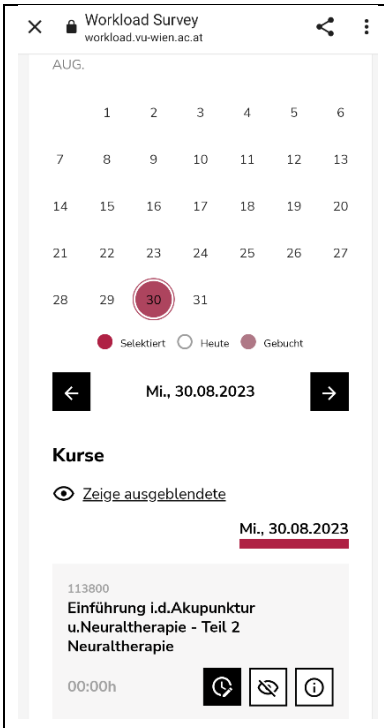




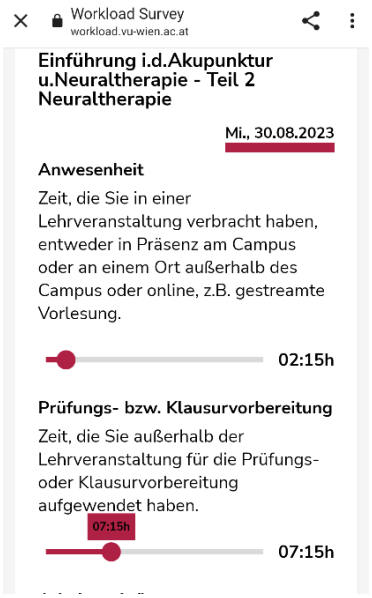


Workload Survey

Enter your daily workload per course in the Workload Survey. This gives you an overview of how much time you spend on your studies and helps us to improve your studies and teaching.



- Tap Track Time. Select a day in the calendar and go to "Edit" for a course.



- Set your time expenditure for this day with the sliders. It's best to do this daily so you don't forget any activities. However, you can also make changes later.

Frequently Asked Questions

Formal requirements

***Question**: What formal requirements do I need to meet to use the app?*

Answer: You must be enrolled at the University of Veterinary Medicine or meet all the requirements to be able to continue your studies in the next semester.

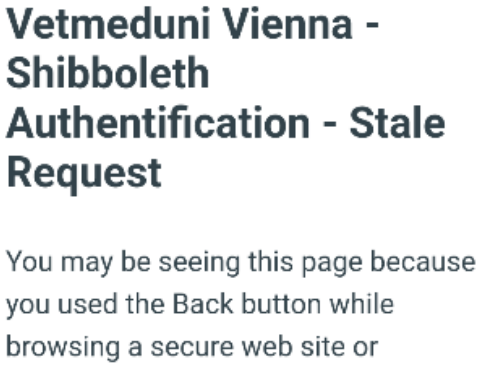
Technical Requirements

***Question**: What are the technical requirements for Youni?*

Answer: The app works on phones and tablets with Android or iOS. It may not look as good on tablets. You need an internet connection to use the app. This can be done with Wi-Fi or mobile data.

Login Error - Shibboleth

Question: When logging in, I get the following error message:



What can I do?

Answer:

1. Be persistent, close the error page and try again several times.
2. If the error persists, it helps to clear the app cache.
   Here's how to clear the app cache on Android:
   - Press and hold the app icon on the Home screen.
   - Tap App Info.
   - Tap Force Quit.
   - Tap Clear Data.
   - Tap All Data.

   Here's how to clear the app cache on iOS:
   - Open the Settings app.
   - Tap General.
   - Tap iPhone Storage.
   - Select the app whose cache you want to clear.
   - Tap Clear App Data.